



911 Public Safety Newsletter

November 2025

Protect your packages from thieves



Online shopping is more popular than ever, and this holiday season will be no exception. However, with more deliveries arriving on doorsteps, package thefts, often referred to as “porch piracy,” tend to spike between October and January. Don’t let thieves turn your holiday cheer into frustration.

A few simple precautions can help keep your deliveries safe.

Pick up promptly. Bring packages inside as soon as possible. If you can’t be home, ask a trusted neighbor to collect them for you.

Choose a secure delivery location. Instead of shipping to your home, consider sending orders to your workplace, a friend’s address, or a designated pickup spot. Carriers like FedEx and UPS can hold packages at their stores, and Amazon offers Amazon Lockers for added security.

Require a signature. Some shippers let you set a signature requirement for all deliveries, ensuring your package isn’t left unattended.

Track every order. Always request a tracking number. Try to be home when the package arrives, and if it goes missing, contact the seller right away. If theft is confirmed, file a report.

Use cameras and signs. Security cameras, even simple indoor ones facing outside, can deter thieves. Adding a sign noting that your property is under surveillance can further discourage them.

This holiday season, plan to protect your purchases. A little preparation now can save you from stress later, and keep porch pirates from stealing your holiday joy.

Vacation house check



Making vacation plans for the holidays? Now you can add a little peace of mind to your travel agenda. Request a vacation house check.

The vacation house check program is a free service offered by the police department for Roseville residents and is meant to be

supplemental to your primary home security arrangements.

While you are away, volunteers in our Citizens on Patrol (COP) program will check your residence on a random basis, looking for signs of suspicious activity such as open doors, open or broken windows, unfamiliar cars, or other suspicious conditions. Any situation discovered by our COP volunteers that needs immediate attention will be addressed by Roseville police officers.

To enroll in the Vacation House Check program, search “[Vacation House Check](#)” on our website for more information or to enroll in the program.

Upcoming events



Coffee with a cop

Time: 9 a.m.-11 a.m.
Date: Wednesday, 11/12
Location: Starbucks in Target
10451 Fairway Drive

Join us for coffee and conversation. No agenda or speeches. Your chance to ask questions, voice concerns, and get to know the officers who serve your community

Operation Blue Santa Holiday Toy Drive



Community toy drive

Time: 9:00 a.m.– 4:30 p.m.
(Monday- Friday)
Date: 11/17 –12/17
Location: Roseville PD Lobby
1051 Junction Blvd.

Operation Blue Santa is back, bringing joy to local children this holiday season! From **November 17 through December 17**, we’ll be collecting **new, unwrapped toys** in our lobby to help brighten the holidays for kids in need.

Your simple act of kindness can make a big difference. Each toy donated helps bring smiles and holiday spirit to families in our community.



Turkey Trot

Time: 9:00 a.m.- 11:00 a.m.
Date: Thursday, 11/27
Locations: Vernon Street Town Square

Come kick off a great Thanksgiving Day with a fun race. Run, jog, walk, stroll, roll, or even crawl...before the parade... before the kickoffs...and before the feasting commences (and maybe even burn off a few calories). Be there- rain or shine. [Register](#) early for the best prices at roseville.ca.us/events



It's Medicare open enrollment season — Don't get scammed

If you or a loved one is enrolled in Medicare, be alert this fall. Scammers become more active every year during Medicare Open Enrollment (October 15–December 7), targeting seniors with fake calls, emails, and offers. Their goal? To steal your personal information or money.

How the scam work

Fraudsters often pretend to be from Medicare or another official agency. They might sound professional and even know

some of your personal details. Usually, they'll claim you need a "new" or "updated" Medicare card and ask for your Medicare number, bank account, or credit card information.

Don't be fooled. Real Medicare cards are free and mailed to you automatically.

Medicare will **never** call, text, or email you unexpectedly to request your personal or financial information.

Protect yourself from Medicare scams

- **Ignore unexpected calls or messages.** If someone asks for your Medicare or payment information, hang up. Medicare will only verify details if *you* contact them first.
- **Don't trust caller ID.** Scammers can make their calls look like they're from Medicare. If you're unsure, hang up and call 1-800-MEDICARE (1-800-633-4227) directly.

Get trusted help.

To compare plans and costs safely, contact your State Health Insurance Assistance Program (SHIP) or visit [Medicare.gov](https://www.Medicare.gov), the official U.S. government site for Medicare.

Quick tips to stay safe

- Medicare will **never** call, email, or text asking for money or personal information.
- Never share your Medicare, bank, or credit card numbers with unknown callers.
- Report scams to 1-800-MEDICARE and [ReportFraud.ftc.gov](https://www.ReportFraud.ftc.gov).

Stay informed. Stay protected

Scammers count on confusion during Open Enrollment. By staying alert and verifying information through trusted sources, you can protect your benefits and your peace of mind.

Recent crimes in Roseville

Date: 8/29/25

Beat: 3

Neighborhood: Theiles Manor

The victim reported receiving an email from PayPal about a \$399.99 purchase and was instructed to contact them to dispute the charge. She called the number in the email and spoke with a suspect claiming to be with the FBI, who said he was aware of the fraud. The suspect persuaded the victim to grant remote access to her phone, downloaded WhatsApp, Cash App, and MoonPay, and claimed she needed to send \$400 to correct the purchase. He intentionally added extra zeros, causing her to send \$4,000 instead. He then instructed her to buy four Nordstrom gift cards for \$500 each and provide the numbers, resulting in a \$2,000 loss.

Prevention Tip: Do not click links or call phone numbers in unexpected emails. Legitimate agencies do not request gift cards or remote access to resolve account issues.

Date: 9/17/25

Beat: 6

Neighborhood: Quail Glen

On September 17, 2025, at approximately 10:29 a.m., the victim received a phone call from a male claiming to represent the "Nevada County Pretrial Agency." Believing the call to be legitimate due to her son's recent arrest, the victim was told her son required an ankle monitor for release. She was directed to send \$815 via Zelle. After payment, the caller demanded an additional \$1,000 for "other fees," raising her suspicion. At 11:35 a.m. the same day, she contacted the Nevada County Sheriff's Office and confirmed there was no such agency.

Prevention Tip: Be cautious of unsolicited calls demanding payment, especially through money transfer apps. Always verify requests with official agencies before sending funds.

Date: 9/27/25

Beat: 7

Neighborhood: Westpark

On September 23, 2025, the victim received a phone call from someone claiming to be from her credit union, warning that her account was at risk. The caller instructed her to move her funds to another account to "keep them safe." Over the next three days (September 22–24), the victim completed seven transactions, transferring a total of \$14,300 to a Cash App account. She later contacted her credit union to report the fraudulent transactions.

Prevention Tip: Be cautious of anyone instructing you to move or transfer funds. Financial institutions will not ask you to send money through third-party payment apps. Contact your bank directly before taking any action.

Roseville Police Department

1051 Junction Blvd.
(916) 774-5000
[roseville.ca.us/police](https://www.roseville.ca.us/police)



Community Events & Neighborhood Watch

PDCommunityServices@roseville.ca.us
(916) 774-5050



Please send comments or suggestions to: pdcommunityservices@roseville.ca.us or call (916) 774-5050.
The "9-1-1" is published for City of Roseville's residents by the Community Relations Division of the Roseville Police Department.

